

**Manchester City Council  
Report for Information**

**Report to:** Heath Scrutiny Committee - 2 March 2017  
**Subject:** Local Care Organisation Prospectus Update  
**Report of:** Director of Public Health

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**Summary**

In December 2016 the Committee commented on the draft Local Care Organisation (LCO) Prospectus. This brief report provides an update on the response to the Prospectus and outlines the next steps, before the final version of the Prospectus is published online. This will complement the issue of Prior Information Notice (PIN) for the LCO, which signals the formal start of the provider selection process.

**Recommendation**

The Committee is asked to note the report.

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**Wards Affected: All**

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**Background documents (available for public inspection):**

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

Commissioning Prospectus-Local Care Organisation: Report to Health Scrutiny Committee, 8 December 2016

Manchester's Health and Social Care Locality Plan-the Local Care Organisation: Report to Council Executive, 8 February 2017

## 1.0 Introduction.

- 1.1 The commissioners (Manchester Clinical Commissioning Groups and the City Council) consulted upon the draft LCO Prospectus from 2 November 2016 to 3 January 2017. This was to ensure that design of the LCO meets the needs of Manchester's diverse population and also to build awareness of the emerging arrangements for out of hospital care to enable organisations to prepare for future changes. The prospectus is now being revised in the light of the feedback received.
- 1.2 This exercise generated over 400 comments from the City's diverse network of stakeholders, providers, academic institutions and voluntary, community and social enterprise organisations (VCSE). The feedback has been overwhelmingly constructive; endorsing the intent to pursue the creation of an LCO. Below is a sample of the key themes which have emerged and how they will be addressed.

## 2.0 Key themes from the Prospectus Consultation

Key Themes	How we will address them
The role of VCSE and Carers within the workforce	The revised Prospectus will set out an expectation for the LCO to have a workforce strategy which will recognise the contribution of Manchester's unpaid workforce and approximately 60,000 unpaid carers. The strategy will need to set out how they will work effectively with voluntary sector and carers as an integral part of the overall strategy.
Various VCSE organisations have asked for more detail on how we will ensure that the LCO meets the needs of the people their organisations represent.	Consolidate the narrative around protected characteristics into a defined Equality and Diversity section  Specific metrics are addressed in the Outcomes and Performance Frameworks
Commissioning for Social Value	In accordance with the Public services (Social Value) Act commissioners will consider the potential benefit to Manchester's communities as part of our provider selection and contract award process.  Social value involves looking beyond the price of a contract for a particular service to consider what the collective benefit might be to the local community. For example, an organisation which provides services for people might recruit volunteers from those communities to run some of these services. The social value aspect would be in providing people with volunteering opportunities in an environment where they feel safe and supported, allowing them to develop skills, gain work experience, and feel socially included. This would be in addition to the organisation being able to provide its services to the community.

<p>More focus on Children and Young People</p>	<p>Strengthen the narrative in the prospectus based on the Children and Young People’s Plan.</p>
<p>Community Assets / Our Manchester Approach</p>	<p>The selected provider will need to support community navigation by providing shared tools and systems that map the assets and resources available across the city.</p> <p>The selected provider will need to clearly demonstrate how they will work with people, places and communities to build capacity and connect people to assets that meet their needs.</p> <p>Some of the elements of asset-based approaches include:</p> <ul style="list-style-type: none"> <li>• The role of the statutory sector is to understand the whole system of health and social care, and to assess the overall impact of changes on that system, rather than focusing narrowly on public sector expenditure. Reductions in services are likely to transfer demand to other agencies, often to the VCSE sector.</li> <li>• There needs to be an investment approach to VCSE sector assets, how can they be nurtured and supported to be able to better support people with health and social care needs at a neighbourhood and city-wide level. This should include cultural and sport partners and recognise and address the disparity in some assets between neighbourhoods.</li> <li>• There needs to be an agreed model for how care staff and services work in a strengths-based approach both with individuals and with communities of place and identity. There are many existing models that could be adopted. These form part of an overall system leadership that should not be left to providers alone to develop.</li> <li>• There needs to be a joint approach to co-design and mapping community assets and understanding and measuring their value. The core of working with local assets is citizen involvement.</li> </ul>
<p>Care Models / details about the delivery of specific services</p>	<p>The Prospectus initiates a process whereby providers will be given the opportunity to promote their models of innovation in their formal tender responses. Initial service scope will however be further refined for inclusion in the Prospectus.</p>

### **3.0 Summary and next steps**

- 3.1 Some questions sought detailed descriptions of the service model. It is important to note that this is undertaken collaboratively with the successful contract holder once identified. This will allow the opportunity to enrich the service design and complement commissioner experience with that of providers and others.
- 3.2 It was also acknowledged that further work was required on the performance and outcome framework that provides clear baseline information so that progress can be monitored fairly and appropriately.
- 3.3 Following detailed analysis of the responses and the feedback from the external assurance process currently being progressed via the Greater Manchester Health Social Care Partnership Team, the commissioners will publish a revised Prospectus online.
- 3.4 This will be undertaken in line with OJEU guidance and regulations. Publishing the revised Prospectus will complement the publication of a 'Prior Information Notice' which will only be issued once the first stage of the external assurance process, referred to in paragraph 3.3 above, has been completed.